After the demonstration about we have done so far to our client team and watch our client team demonstration. We have a peer review for our client team with a business letter and receive one from them when they play the role of our client. The business letter have 5 parts: introduction, preparedness, expectations, technical, professionalism and conclusion. We finish these letter together and our IS team member also help us to make our letter more formal, they change some words and make the sentence correctly because English is our second language. With some notes from Kirsten and mine, I write the introduction, preparedness and conclusion part most, also help our group write something about the left part. And the following is our whole business letter.

Dear Developers,

First of all, your team has done a very good job and your presentation was excellent and well prepared. We appreciate that your team delivered most of the user stories in the presentation which was quite impressive. The features look good and all the completed user stories in your sprint plan fill the requirements of the acceptance criteria. All the work you have done was at a high quality which shows your full involvement in this project. There were some features included in the sprint plan which were not present in the product and this will be discussed below. We also have a few recommendations on features that should be implemented by the end of the first release.

In terms of our expectations most were met, however, user story Provide Personal Information (FOUSIX-7) has some parts of the log-in details absent. This is possibly due to the details not being specified clearly enough in the user story and we recommend that you return to this user story and confirm that it is clear enough for further development. The user story View Exchanged Books (FOUSIX-31) was totally absent from the presentation. You explained well that this was because there were other features that needed to be implemented before this feature was achievable and as a result it is understandable that this was not finished. We do however ask that in planning for your next sprint, this feature and all others which are relevant to its completion be implemented. This will require the sprint plan to be more carefully thought out so that there are no features which are unachievable in the time frame provided. There were no further deviations from the sprint plan and all other features were completed to a satisfactory level.

Our team also discussed the new features that we think your team should be capable of implementing within the next sprint. We would like to suggest the addition of textbook photographs with book information in the next sprint so the viewer can get a clearer idea of the book. This will make it much easier for users to know which version of the book they are exchanging and can help prevent people accidentally borrowing the wrong book or edition.

The presentation was made at an acceptable level but could be more formal for the next sprint review. The system architecture was clearly articulated and we particularly found the use of bootstrap to make styling easier very smart. You have been doing well enough so far that we have found no technical difficulties in the demonstration and no defects in the product. If the rest of the project is held to this high standard we are confident that you will achieve the product we have set out to make.

The demonstration was professional and the explanation of the product was clear. We appreciated your navigation through each of the functions and your explanations used. Your team went through each of the user stories and the sprint plan and linked them with the features created, making it easy for us to see which user stories were implemented and which were not. We appreciate that your team have delivered most of the things promised. The presentation did not seem to be highly prepared in advance, it was clear and confident and therefore very easy to understand. However, we are slightly worried that as the programmers were answering the majority of the questions, other members are not as involved in production. In future we would like to see all group members more attentive in presentations and all knowledgeable about the product, how to use it and the future plans for development.

The first demonstration of the product was of a high standard and your team provided the majority of functions relative to the user stories for this sprint. As mentioned above, two user stories were not complete but these will be moved to the next sprint along with the addition of photos for the textbook uploads and we hope to see these features completed for the first release. We hope that you will take our advice regarding presentation on board for the net presentation and look forward to our next meeting. We are extremely confident in your abilities and are eagerly anticipating the first release of this product.

Best regards,

Group 43